



Welcome to Your 'Home Away from Home'

House standards help ensure the comfort, safety, and security of everyone staying at Ronald McDonald House. Thank you for your cooperation with the following:

Healthy Families, Healthy House Practices

RMHC-CNI wants to keep your family healthy & safe.

1. Facemasks are optional and available by request.
 2. Hand sanitizer is by entrances. Please use each time you enter RMHC property.
 3. You may enjoy your food outside on our patios, in your bedroom or in our dining room. RMHC-CNI will provide one meal a day, along with snacks. See House signage for details.
 4. Please sanitize any area before and after using it, and practice good hand-washing.
 5. All guests must be free from infectious disease. If you feel sick, please isolate in your room and call the office (please do not stop by).
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Ronald McDonald House Standards

1. Only registered guests referred by the hospital may stay overnight at RMHC-CNI. All registered guests 2+ years of age are required to wear assigned wristbands for safety and security purposes.
2. Rooms are in high demand so you must use your room daily.
3. Visitors are welcomed from the hours of 9am-9pm. Visitors must sign in and out of the House, wear identification, and be in the presence of registered guest in the House.
4. Parents/guardians are responsible for the supervision of their children under the age of 18 at all times. Children under 18 cannot be left at RMH in the care of volunteers, staff, or other guests.
5. Ronald McDonald House is a 100% smoke-free environment, including outdoor garden and play areas. This includes tobacco, non-tobacco, vapor cigarettes and marijuana, no matter how they are burned or vaporized. City ordinance requires smokers to stand 15 feet away from buildings.
6. Please always clean up after yourself and your children.
7. Cooking or heating appliances, and candles are not allowed in guestrooms.
8. Television shows, movies, games and websites with violence or adult content are not fitting for this family environment.
9. Disruptive behavior, including inappropriate language, towards other guests is unacceptable. Violence of any kind is not allowed and is grounds for termination of your stay. This includes, but is not limited to, physical discipline of children and acts of domestic violence. Known or suspected abuse or neglect will be reported to the appropriate authorities.
10. Possession/use of alcohol, marijuana and illegal drugs are not allowed. Firearms are not allowed on RMH property at any time.
11. The status of family stays are reviewed with hospital staff regularly. Families are able to stay at the House while their child is in active treatment, spend most of their time at the hospital and must follow House Standards.
12. RMH staff are not allowed to accept the delivery of medicine or medical equipment so a family member must be present to accept delivery. If your child requires Home Health Care (HHC), please notify the Program Staff.
13. For the safety of everyone, medical waste cannot be put in RMH trash bins. Please request a sharps container from your child's hospital as needed.
14. Capturing any video, audio or photography of anyone in the Ronald McDonald House without their express written permission is prohibited. I understand that Ronald McDonald House has security cameras in the common spaces of this property.



I have received a copy of the "Healthy House Practices and House Standards" for staying at Ronald McDonald House of Chicagoland and Northwest Indiana (RMHC-CNI) and will ensure all members of my family, as well as any of our visitors, follow them. Failure to follow these standards and practices may result in the loss of my guestroom and/or future services.

I agree to be respectful of other families, volunteers, visitors and staff. I understand inappropriate language, violence or threats of violence, harassment, theft or otherwise inappropriate or disrespectful behavior may result in me and/or my family being asked to leave the House immediately.

No one in my family has been exposed to a contagious illness in the last 14 days.

I understand that in some instances, RMHC-CNI staff may need to talk to the hospital to discuss the status of my family's stay, including the need for extensions. I authorize RMHC-CNI staff to share information with my child's hospital for that purpose, as needed.

I understand that RMHC-CNI staff reserve the right to enter guest rooms as necessary to respond to maintenance issues as well as address community living concerns.

I understand that RMHC-CNI is not responsible for loss, theft, or damage to any personal property

I understand that all my child(ren) (under 18 years of age) will be visually supervised from 9pm until 8am each evening and that children under the age of 13 years old must be under the visual supervision of their guardian at all times.

I understand that children 13 years and older can use common spaces in the House away from their guardian during the hours of 8am to 9pm. Guardian must remain on site at all times, even when children 13+ are unsupervised. If unsupervised children are not able to follow all program standards, privilege will be revoked and child will be required to be under full supervision of guardian. Please list names of child(ren) 13+ allowed this privilege below:

Child/
Children's
Name(s):

Patient Name:

Date:

Patient Ethnicity:

Relationship to Patient:

Guest's Signature(s):

Telephone Number: